Press Release

AIG General Insurance Co., Ltd. Kamiyacho MT Building, 3-20, Toranomon 4-chome, Minato-ku, Tokyo 105-8602 Japan

AIG General to launch new diagnostic service to analyze cyber security risk response and potential impact on business

TOKYO, November 8, 2018— AIG General Insurance Company (AIG General) announced today that it will launch a new service beginning as soon as December to provide diagnostic analysis to businesses regarding cyber risks.

As telecommunication networks evolve and businesses become increasingly globalized, exposure to cyber attacks and other cyber risks is rapidly increasing on a global scale. Although many businesses may feel the threat of cyber risk, it can be difficult for them to make objective judgments about what those potential risks are and the losses they may incur, leaving them unsure about how to best protect themselves. To address this situation, AIG in the United States has developed a service that can help all manner of businesses actualize the different kinds of risks they might encounter. This service is already actively in use by global businesses in countries around the world, including the U.S., the world's largest cyber insurance market*. Based on this track record of expertise, AIG is now expanding this service to include Japan.

By answering questions corresponding to specific risks associated with industry type and business scale, customers can use this diagnostic service to receive a risk score—including the potential degree of impact. They will also receive an evaluation including recommended countermeasures and analysis outcomes in easy-to-understand graphs and tables.

In addition to using the data to consider various new cyber risk countermeasures, businesses can also use the risk assessment questions as a way of assessing any countermeasures they already have in place. Because the database used to analyze these cyber risks is regularly updated to respond to an ever-evolving risk landscape, AIG CyberEdge policyholders can also use this service on a regular basis to review their cyber risk response preparedness at the time of contract renewal. It will also be possible for businesses considering cyber insurance to receive an analysis from this service when receiving a quote for insurance premiums.

AIG will continue to use its globally accumulated risk expertise to offer new products and services that provide even greater value to its customers.

*Published in JETRO's "From New York" November 2017 issue https://www.jetro.go.jp/ext_images/_Reports/02/2017/92c65a1f1a9f3ddc/ny11201711.pdf

<About AIG>

American International Group, Inc. (AIG) is a leading global insurance organization. Founded in 1919, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange. In Japan, AIG companies such as AIG General Insurance Company, Ltd., American Home Assurance Company Ltd., JI Accident & Fire Insurance Co., Ltd., AIG Partners Co., Ltd. and Techmark Japan KK are providing their services.



[Analysis image]

- 1. PDF-based online questionnaire (questions will vary between businesses, depending on the content of individual responses)
- Questionnaires will be analyzed based on AIG's accumulated global data and cyber risk response content.

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リスク	適用性	OSP	脅威	影響/インパクト	コントロール			
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2	申込人が複数の業種に該当する場合、年間連結売上高にしめるそれぞれの割合をご回答ください。 (合計が100%になるようにご回答(ださい。不足がある場合質問1でご回答頂いた業種を100%として評価を行います。)								
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- 2. Assessment report image
 - AIG General will deliver a detailed report to policyholders.
- The report shows the score and analysis for risk probability, potential business interruption risk, expected loss amount, and system vulnerabilities.

